

First Reception Service

The Government of Catalonia establishes a reception service in collaboration with Municipalities, social agents, and some specialized entities.

The objective is to foster personal autonomy among foreigners, and equal opportunities for all citizens.

WHO CAN APPLY?

It is aimed at immigrant people, asylum seekers, refugees, stateless people, and returned immigrants.

You can consult the First Reception Service website:

http://benestar.gencat.cat/ca/ambits_tematicos/immigracio/servei-de-primera-acollida

Further information:
At your municipality:



CONSELL COMARCAL DEL BAGES

acollida@ccbages.cat / T. 93 693 03 78

Collaborating Councils of:

Aguilar de Segarra	Navarcles
Artés	Navàs
Avinyó	El Pont de Vilomara i Rocafort
Balsareny	Rajadell
Callús	Sallent
Cardona	Sant Feliu Sasserra
Castellbell i el Vilar	Sant Fruitós de Bages
Castellfollit del Boix	Sant Joan de Vilatorrada
Castellgalí	Sant Mateu de Bages,
Castellnou de Bages	Sant Salvador de Guardiola
Fonollosa	Sant Vicenç de Castellet
Gaià	Santpedor
Marganell	Súria
Monistrol de Montserrat	Talamanca
Mura	

012 Immigration phone

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gencat.cat

Call cost: depends on your operator

Servei de Primera Acollida

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Servei de Primera Acollida




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The **First Reception Service** consists of a number of initial training and information activities especially designed for its potential users. It includes counselling, initial adult training, and certification of basic skills and competences to make easier **living and working in Catalonia**.

The contents are divided in three modules:

- **Language:** a 90-hour course on both Catalan and Spanish.
- **Labour market knowledge:** a 15-hour course on labour market and employment.
- **Catalan Society:** a 15-hour course on Catalan society, specifically on your municipality and the services you can apply for.



How can you have access to the service?

You can get in touch with the municipal First Reception Service through the local register of inhabitants office or the information services of your city council.


The First Reception Service staff will proceed with your application.



Why should you apply?

By becoming a first reception service user, you will have access to a set of basic tools that will help you become part of the Catalan society. The certificate can also be useful for job search as an added value to your skills and experience

Furthermore, the Reception Certificate could be used in legal immigration requirements like social ties, modification and/or renewal of residence authorizations, among others.



What should you consider?

- All foreigners registered in Catalonia, regardless of their arrival date can request access to the first reception service.
- You have **two years** to complete your training.
- A **minimum of 75% attendance** is required for each course.
- If you can speak and understand Catalan and Spanish or you can show a valid certificate related with the other two courses, ask the First Reception Service staff. **Your skills and knowledge always count!**